

Hair Color Enhancement FAQ

AVAILABLE SERVICES

Q. What are the different types of Hair Color enhancements available?

A. Countless options and imaginative techniques let you express yourself on any budget.

- **All-Over Color** delivers an overall “solid” color from roots to tips.
- **Base Breaks, Toners or Glossing** services offer a ‘quick’ refresh between services.
- **Highlights (Foins)** create isolated dimensional ribbons or strands from root to tips.
- **Balayage** is a multi-dimensional fashion-forward color melting hand-painted strands throughout.
- **Blonding** is the art of all-over lightening and toning in multiple steps to achieve bright and tonally perfect hues.
- **Camo color** is designed for men who want to naturally blend their gray in minutes.
- **Vibrant hair color** is a high-fashion, high-commitment and artistically personalized color technique that involves a number of steps in order to achieve the customized result.

Q. How do I know what service is right for me?

A. Please schedule a complimentary consultation (some services require it prior to booking). If you are not making a big change, already have a stylist or you know what type of service you consistently receive, choose the color session that best suits your desired outcome. Upon arrival, the stylist will perform a consultation to confirm what service you will receive at your appointment.

Q. When is it necessary to have a consultation?

A. If you are new to Simonson’s, are making a big change, or have had a ‘hair-tastrophe’. These three (3) situations will give you and your stylist time to connect thoroughly to plan accordingly for the time and budget needed to meet your goals.

Q. How do I know the price of the service I will be receiving?

A. A consultation at the beginning of the service will include the expected steps and costs associated with the final result. All our services are listed ‘from’, with is the base price when scheduling with a Level 1 Stylists. Hair color enhancements are often multi-step or multi processes and the price will increase with higher level stylists, additional color services, length and steps to meet your goal.

PRE-APPOINTMENT

Q. What should I do before my appointment?

A. To prepare for your Color Enhancement appointment, we recommend you do the following:

- Always arrive to your appointment with clean dry hair. Natural oils, dry shampoos and other products can prevent full color deposit or proper lifting, so if you must, use minimal product on hair color day.
- Utilize an at-home or in-salon pre-treatment to remove minerals and/or deeply condition to adjust hair condition prior to the color service.

HOME CARE

Q. How do I take care of my hair after my appointment?

A. Color Enhancement services are an investment in your image. To protect your investment, please consider these professional recommendations:

- Use the home care products recommended by your Stylist. There are multiple factors in recommending the best product to protect your investment. Your Stylist will customize the regimen specific to the service you received.
- Post color, wait 48 hours to shampoo and use tepid water.
- Lower the temperature settings when blow drying or using thermal tools.
- Use a thermal protective spray when using hot tools
- Avoid or protect your hair from sun exposure, tanning beds, chlorinated pools, hot tubs, and saunas.
- Perform deep-penetrating treatments weekly to maintain the strength and moisture balance of your hair.

MAINTENANCE

Q. How often do I need to maintain my color service?

A. The timing varies by the type of color, service performed, how extreme the change was and your tolerance for regrowth. Consult with your stylist to determine the perfect maintenance schedule so you will always look polished and perfectly toned.

- All over color services, grey coverage or blonding; if a crisp line of demarcation is visible, it is recommended at 4 weeks or ½ inch of regrowth to avoid additional steps or processes.
- Highlights and Balayage are 8-12 weeks, sometimes as long as 16 weeks.