

## Hair Extensions FAQ

### Q. Are the Hair Extensions human hair?

A. Yes!

### Q. Are the Hair Extensions reusable?

A. Yes, up to one (1) year with excellent maintenance; this is solely dependent on how they are cared for between reinstallations.

### Q. Which method/type of Hair Extensions are right for me?

A. We offer a variety of installation methods. Your Stylist will consult with you and make a recommendation based on hair type and goals.

## MAINTENANCE

### Q. How often do I need to have Hair Extensions moved up or reinstalled?

A. It is recommended between 6 – 12 weeks depending on several factors: the type of extensions, how quickly your hair grows, how well you maintain your extensions and your comfort as they grow out.

## HOME CARE

### Q. Do I have to take special care of my Hair Extensions?

A. Yes. If you want to maximize the investment and longevity of your hair, plan to follow these steps:

#### *Shampooing and Conditioning:*

- Shampoo less frequently (2-3 times per week), and use a 'Dry Shampoo' between washings.
- Consult your Stylist about shampoo, conditioner, styling and treatments that are best for you, your routine, extensions and hair type.
- When shampooing, do not twist or scrub. Use a gentle downward motion and be sure to rinse thoroughly.
- Use conditioners, leave-in conditioners, masks and serums on the mid-shaft and ends only.
- Gently squeeze hair with a towel to remove excess water, do not rub or twist.

#### *Styling and using styling tools:*

- Minimize excessive pulling, tugging and/or excessive heat on extensions. Be careful to avoid use of thermal tools near tape-in panels.
- You can air-dry or blow-dry (using a medium temperature) until the hair is about 80% dry. At that time, it is safe to use a round or paddle brush to perfect the shape of your style.
- Only use flat-irons and curling irons at medium temperatures and always apply a thermal/heat protector when using heat styling.

#### *General maintenance:*

- Avoid sleeping on wet hair. Pull dry hair into a loose low ponytail or braids.
- Sleep on a silk pillowcase to minimize dreading and matting issues.
- Brush your hair daily-several times during the day to prevent dreading and matting. DO NOT brush wet hair.
- A Boar Bristle brush is recommended to detangle the hair extensions without tearing or ripping them.
- Use caution near items that could catch or tear out extensions such as seatbelts, zippers, swings and doors.

#### *In the sun:*

- Thoroughly wet hair prior to swimming in chlorine or salt water, and immediately shampoo after. Both of these are enemies of extensions.
- Sunscreen can discolor hair extensions and turn them orange! Avoid these ingredients: **Avobenzone (butyl methoxydibenzoylmethane) and Octocrylene.**